



MANAGEMENT COMMITMENT Nr. 2: SECURITY

SunExpress and its Security Management have dedicated themselves to protect the business operations of the enterprises throughout the company as well as to guarantee the security of our employees and customers. Security shall always have highest priority. Besides this governing focus, customer satisfaction is the centerpiece of our efforts. This is achieved with team oriented employees, who show a high degree of identification with their own job and the company.

SunExpress will provide adequate training, manpower, financial resources, tools and procedures to develop the skills which will lead to and maintain a high standard of professionalism.

The ultimate goal of the Security Program is to build effective aviation security measures. It is our belief that a more standardized structure will provide better and more uniform security standards throughout the airline industry. The implementation of a Security Program requires detailed planning which takes into account all relevant rules, standards and procedures and reflects the current laws and regulations of the Civil Aviation Authorities. The system is a tool for management to create and optimize all procedures and security measures.

Security Program is the element of the corporate management responsibility which sets out our company security policies and its intent to manage security as an integral part of its overall business. We would also like to emphasize the applicability of this Security Program, as it is the core document for aviation security within SunExpress. The main objective of this manual is to set certain minimum security standards in order to ensure a high overall level of security governance.

The Accountable Manager commits himself to provide the necessary resources for a secure operation and continuous improvement according to law, regulations and procedures laid down in the Security Program.

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Alper Özen
Deputy Managing Director
SXD

Ahmet Fevzi Çalışkan
Deputy Managing Director
SXS

Jens Bischof
Managing Director
SXS-SXD