



SunExpress

MANAGEMENT COMMITMENT Nr. 3:

QUALITY

SunExpress management and employees are committed to the achievement of total safety, full implementation of national and international regulations by a devoted team work and to pioneer the change with a systematic conduct of continuous improvement and to enhance customer satisfaction through excellent service. This is a tangible sign of understanding the studies united under the umbrella of the Integrated Management System.

The basis of our success is the engagement and skills of our employees. SunExpress Management is committed to show the best effort to meet customer demands and expectations in full and in a timely manner, as well as to fully implement the national and international regulations to become a world class airline.

February 2017

Alper Özen
Deputy Managing Director
SXD

Ahmet Fevzi Çalışkan
Deputy Managing Director
SXS

Jens Bischof
Managing Director
SXS-SXD